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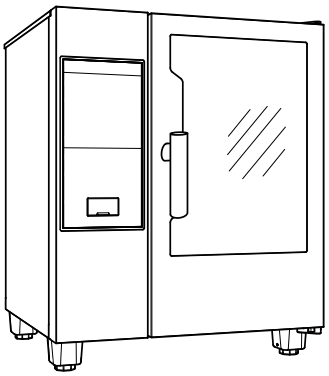
Mod: SDG/XC-10

Production code: 228932

Diamond

Electrical and Gas Oven

Combi DIGITAL



EN User manual *

*Original instructions

0595402M00- 2019.12

Foreword

The installation, use and maintenance manual (hereinafter Manual) provides the user with information necessary for correct and safe use of the machine (or “appliance“).

The following must not be considered a long and exacting list of warnings, but rather a set of instructions suitable for improving machine performance in every respect and, above all, preventing injury to persons and animals and damage to property due to improper operating procedures.

All persons involved in machine transport, installation, commissioning, use and maintenance, repair and disassembly must consult and carefully read this manual before carrying out the various operations, in order to avoid wrong and improper actions that could compromise the machine's integrity or endanger people. Make sure to periodically inform the user regarding the safety regulations. It is also important to instruct and update personnel authorised to operate on the machine, regarding its use and maintenance.

The manual must be available to operators and carefully kept in the place where the machine is used, so that it is always at hand for consultation in case of doubts or whenever required.

If, after reading this manual, there are still doubts regarding machine use, do not hesitate to contact the Manufacturer or the authorised Service Centre to receive prompt and precise assistance for better operation and maximum efficiency of the machine. During all stages of machine use, always respect the current regulations on safety, work hygiene and environmental protection. It is the user's responsibility to make sure the machine is started and operated only in optimum conditions of safety for people, animals and property.



IMPORTANT

- The manufacturer declines any liability for operations carried out on the appliance without respecting the instructions given in this manual.
- The manufacturer reserves the right to modify the appliances presented in this publication without notice.
- No part of this manual may be reproduced.
- This manual is available in digital format by:
  - contacting the dealer or reference customer care;
  - downloading the latest and up to date manual on the web site;
- The manual must always be kept in an easily accessed place near the machine. Machine operators and maintenance personnel must be able to easily find and consult it at any time.

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A WARNING AND SAFETY INFORMATION

A.1 General information

To ensure safe use of the machine and a proper understanding of the manual it is necessary to be familiar with the terms and typographical conventions used in the documentation. The following symbols are used in the manual to indicate and identify the various types of hazards:



WARNING
Danger for the health and safety of operators.



WARNING
Danger of electrocution - dangerous voltage.



CAUTION
Risk of damage to the machine or the product.



IMPORTANT
Important instructions or information on the product



Read the instructions before using the appliance



Clarifications and explanations

- Incorrect installation, servicing, maintenance, cleaning or modifications to the unit may result in damage, injury or death.
- This appliance is to be intended for commercial and collective use, for example in kitchens of restaurants, canteens, hospitals and in commercial enterprises such as bakeries, butcheries, etc., not for continuous mass production of food. Any other use is deemed improper.
- Only specialised personnel are authorised to operate on the machine.
- This appliance must not be used by minors and adults with limited physical, sensory or mental abilities or without adequate experience and knowledge regarding its use.
- Do not store explosive substances, such as pressurized containers with flammable propellant, in this appliance or close to the appliance
- Do not remove, tamper with or make the machine “CE“ marking illegible.
- Refer to the data given on the machine’s data plate “CE“ marking for relations with the Manufacturer (e.g. when ordering spare parts, etc.).
- When scrapping the machine, the “CE“ marking must be destroyed.

A.2 Personal protection equipment

Summary table of the Personal Protection Equipment (PPE) to be used during the various stages of the machine's service life.

Stage	Protective garments 	Safety footwear 	Gloves 	Glasses 	Safety helmet 
Transport	—	●	○	—	○
Handling	—	●	○	—	—
Unpacking	—	●	○	—	—
Installation	—	●	●[1]	—	—
Normal use	●	●	●[2]	—	—
Adjustments	○	●	—	—	—
Routine cleaning	○	●	●[1–3]	○	—
Extraordi-nary cleaning	○	●	●[1–3]	○	—
Maintenance	○	●	○	—	—
Dismantling	○	●	○	○	—
Scrapping	○	●	○	○	—
Key:					
●	**PPE REQUIRED**				
○	**PPE AVAILABLE OR TO BE USED IF NECESSARY**				
—	**PPE NOT REQUIRED**				

1. During these operations, gloves must be cut-resistant. Failure to use the personal protection equipment by operators, specialized personnel or users can involve exposure to damage to health (depending on the model).
2. During these operations, gloves must be heatproof to protect hands from contact with hot food or hot parts of the appliance and/or when removing hot items from it. Failure to use the personal protection equipment by operators, specialised personnel or users can involve exposure to chemical risk and cause possible damage to health (depending on the model).
3. During these operations, gloves must be suitable for contact with chemical substances used (refer to the safety data sheet of the substances used for information regarding the required PPE). Failure to use the personal protection equipment by operators, specialized personnel or users can involve exposure to chemical risk and cause possible damage to health (depending on the model).

A.3 General safety

- The machines are provided with electric and/or mechanical safety devices for protecting workers and the machine itself.
- Never operate the machine, removing, modifying or tampering with the guards, protection or safety devices.
- Do not make any modifications to the parts supplied with the appliance.
- Several illustrations in the manual show the machine, or parts of it, without guards or with guards removed. This is purely for explanatory purposes. Do not use the machine without the guards or with the protection devices deactivated.
- Do not remove, tamper with or make illegible the safety, danger and instruction signs and labels on the machine.
- Place emergency telephone numbers in a visible position.

- The A-weighted emission sound pressure level does not exceed 70 dB(A).
- Turn the appliance off in case of fault or poor operation.
- Do not use products (even if diluted) containing chlorine (sodium hypochlorite, hydrochloric or muriatic acid, etc.) to clean the appliance or the floor under it.
- Do not use metal tools to clean steel parts (wire brushes or Scotch Brite type scouring pads).
- Do not allow oil or grease to come into contact with plastic parts. Do not allow dirt, fat, food or other residuals to form deposits on the appliance.
- Do not spray water or use water jets or steam cleaner.
- Do not store or use gasoline or other flammable vapours, liquids or items in the vicinity of this or any other appliance.
- Do not spray aerosols in the vicinity of this appliance while it is in operation.
- Do not place flammable liquids (e.g. spirits) inside the oven during operation.
- Never check for leaks with an open flame.
- Install the appliance under conditions of adequate ventilation in order to provide a suitable air change per hour. Make sure that the ventilation system, whatever it is, always remains operational and efficient for the entire period of time during which the equipment is operating.

A.4 General safety rules

Protection devices installed on the machine

- The guards on the machine are:

  fixed guards (e.g. casings, covers, side panels, etc.), fixed to the machine and/or frame with screws or quick-release connectors that can only be removed or opened with tools. Therefore the user must not remove or tamper with such devices. The Manufacturer declines any liability for damage due to tampering or their non-use.

Instructions for use and maintenance

- Risks mainly of a mechanical, thermal and electrical nature exist in the machine. Where possible the risks have been neutralised:
  - directly, by means of adequate design solutions.
  - indirectly by using guards, protection and safety devices.
- During maintenance, always carried out by personnel qualified, several risks remain, as these could not be eliminated, and must be neutralised by adopting specific measures and precautions.
- Do not carry out any checking, cleaning, repair or maintenance operations on moving parts. Workers must be informed of this prohibition by means of clearly visible signs.
- To guarantee machine efficiency and correct operation, periodical maintenance must be carried out according to the instructions given in this manual.
- Make sure to periodically check correct operation of all the safety devices and the insulation of electrical cables, which must be replaced if damaged.
- Repair and extraordinary Maintenance have to be carried out by specialised authorised personnel provided with all the appropriate personal protection equipment, tools, utensils and ancillary means.
- Never operate the machine, removing, modifying or tampering with the guards, protection or safety devices.
- Before carrying out any operation on the machine, always consult the manual which gives the correct procedures and contains important information on safety.

Residual risks

- The machine has several risks that were not completely eliminated from a design standpoint or with the installation of adequate protection devices. Nevertheless, through this manual the Manufacturer has taken steps to inform operators of such risks, carefully indicating the personal protection equipment to be used by them. In order to reduce the risks, provide for sufficient spaces while installing the unit.

  To preserve these conditions, the areas around the machine must always be:
  – kept free of obstacles (e.g. ladders, tools, containers, boxes, etc.);
  – clean and dry;
  – well lit.

  For the Customer's complete information, the residual risks remaining on the machine are indicated below: such situations are deemed improper and therefore strictly forbidden.

Residual risk	**Description of hazardous situation**
Slipping or falling	The operator can slip due to water or dirt on the floor
Burns/abrasions (e.g. heating elements)	The operator deliberately or unintentionally touches some components inside the machine without using protective gloves
Electrocution	Contact with live parts during maintenance operations carried out with the electrical panel powered
Sudden closing of the lid/door/ oven door (if present, depending on the appliance type)	The operator for normal machine use could suddenly and deliberately close the lid/door/oven door (if present, depending on the appliance type)
Falling from above	The operator intervenes on the machine using unsuitable systems to access the upper part (e.g. rung ladders or climbs on it)
Tipping of loads	When handling the machine or the packing containing it, using unsuitable lifting systems or accessories or with the unbalanced load
Chemical	Contact with chemical substances (e.g. detergent, rinse aid, scale remover, etc.) without taking adequate safety precautions. Therefore always refer to the safety cards and labels on the products used.

Mechanical safety characteristics, hazards

- The appliance does not have sharp edges or protruding parts. The guards for the moving and live parts are fixed to the cabinet with screws, to prevent accidental access.



CAUTION

In case of a significant anomaly (e.g. short circuits, wires coming out of the terminal block, motor breakdowns, worn electrical cable sheathing, smell of gas indicating possible leakage, etc.) the operator must:
immediately deactivate the machine.

A.5 Safety signs to be placed near the machine area

Prohibition	Meaning
	Do not remove the safety devices
	Do not use water to extinguish fires (placed on electrical parts)
	Keep the area around the appliance clear and free from combustible materials. Do not keep flammable materials in the vicinity of the appliance
	Install the appliance in a well-ventilated place to avoid the creation of dangerous mixtures of unburnt gases in the same room

Danger	Meaning
	caution, hot surface
	danger of electrocution (shown on electrical parts with indication of voltage)

End of use

- When the appliance is no longer to be used, make it unusable by removing the mains power supply wiring.

A.6 Reasonably foreseeable improper use

Improper use is any use different from that specified in this manual. During machine operation, other types of work or activities deemed improper and that in general can involve risks for the safety of operators and damage to the appliance are not allowed. Reasonably foreseeable improper use includes:

- lack of machine maintenance, cleaning and periodical checks;
- structural changes or modifications to the operating logic;
- tampering with the guards or safety devices;
- failure to use personal protection equipment by operators, specialised personnel and maintenance personnel;
- failure to use suitable accessories (e.g. use of unsuitable equipment or ladders);
- keeping combustible or flammable materials, or in any case materials not compatible with or pertinent to the work, near the machine;
- wrong machine installation;
- placing in the machine any objects or things not compatible with its use, or that can damage the machine, cause injury or pollute the environment;
- climbing on the machine;
- non-compliance with the requirements for correct machine use;
- other actions that give rise to risks not eliminable by the Manufacturer.

The previously described actions are prohibited!

A.7 Machine cleaning and maintenance

IMPORTANT
In order to maintain the oven performance and safeness, the oven shall be maintained and cleaned.

- Before carrying out any cleaning or maintenance, disconnect the appliance from the power supply. For details see the Electrical Connection paragraph in the Installation Manual.
- Do not touch the appliance with wet hands or feet or when barefoot.
- Do not remove the safety guards.
- Use a ladder with suitable protection for work on appliances with accessibility from above.
- Use suitable personal protection equipment.
- Machine maintenance, checking and overhaul operations must only be carried out by specialised personnel or the Customer Care Service, provided with adequate personal protection equipment, tools and ancillary means.
- Work on the electrical equipment must only be carried out by specialised personnel or the Customer Care Service.
- Put the machine in safe conditions before starting any maintenance operation.
- Respect the requirements for the various routine and extraordinary maintenance operations. Non-compliance with the instructions can create risks for personnel.

Ordinary maintenance

- For the manual ordinary maintenance disconnect the power supply before cleaning the appliance.
  For details see the Electrical Connection paragraph in the Installation Manual.
- Do not clean the machine with jets of water.

Preventative Maintenance

- In order to ensure the safety and performance of your equipment, it is recommended that service is undertaken by Electrolux authorised engineers every 12 months, in accordance with Electrolux Service Manuals. Please contact your local Electrolux Service Centre for further details.

Precautions in case of long idle periods

- The warranty does not cover any damages caused by ice formations in the appliance pipes.

Repair and extraordinary maintenance

- Repair and extraordinary Maintenance have to be carried out by specialised authorised personnel. The manufacturer declines any liability for any failure or damages due to personnel being not authorised by the Manufacturer. Interventions performed by unauthorised personnel void the original manufacturer warranty.

Parts and accessories

- Use only original accessories and/or spare parts. Failure to use original accessories and/or spare parts will invalidate the original manufacturer warranty and may render the machine not compliant with the safety standard.

A.8 Warranty terms and exclusions

- Electrolux Professional provides warranty services in line with local regulations and is conditional on the equipment being installed and used for the purposes as designed, and as described within the appropriate equipment documentation.
- Warranty will be applicable where the customer has used only genuine spare parts and has performed maintenance in accordance with Electrolux Professional user and maintenance requirements.
- Electrolux Professional strongly recommends to use Electrolux Professional approved cleaning agents, rinse and descaling agents to obtain better results and maintain product efficiency over time.

The Electrolux Professional warranty does not cover damages and inefficiencies deriving from external causes beyond the manufacturer's responsibilities, such as:

- Insufficient and abnormal capacity of the electrical, hydraulic and gas systems, irregular supply voltage, impurities contained in the gas or water supply that does not comply with the technical requirements for each machine, insufficient extraction systems, customer's negligence and misuse;
- Deterioration caused by action of unsuitable detergents, additives or cleaning means;
- Non-compliance with the use and care instructions detailed in this manual;
- Tampering, modifications and repairs carried out by third parties not entrusted in writing by Electrolux Professional;
- Use of non-original components (e.g.: consumables, wear and tear, or spare parts);
- Modification of safety systems;
- Poor maintenance and misuse;
- Warranty does not include scheduled planned maintenance activities, or the supply of cleaning agents unless specifically covered within any local agreement, subject to local terms and conditions.

B GENERAL INFORMATION

WARNING
Refer to "*WARNING and Safety Information*"

B.1 Introduction

Given below is some information regarding the intended use of this appliance, its testing, and a description of the symbols used (that identifies the type of warning), the definitions of terms used in the manual and useful information for the appliance user.

B.2 Additional indications

The drawings and diagrams given in the manual are not in scale. They supplement the written information with an outline, but are not intended to be a detailed representation of the machine supplied.

The numerical values given on the machine installation diagrams refer to measurements in millimeters and/or inches.

B.3 Intended use and restrictions

This appliance is designed for cooking food. It is intended for collective use.

Any other use is deemed improper.

CAUTION
The machine is not suitable for installation outdoors and/or in places exposed to atmospheric agents (rain, direct sunlight, etc.).

NOTE!
The manufacturer declines any liability for improper use of the product.

B.4 Testing and inspection

Our appliances have been designed and optimized, with laboratory testing, in order to obtain high performance and efficiency.

IMPORTANT
For 20 grids models only: the oven shall be used with the supplied trolley or with the appropriate ones listed in the accessory catalogue.

The product is shipped ready for use.

Passing of the tests (visual inspection - electrical test - functional test) is guaranteed and certified by the specific enclosures.

B.5 Copyright

This manual is intended solely for consultation by the operator and can only be given to third parties with the permission of Electrolux Professional SpA.

B.6 Keeping the manual

The manual must be carefully kept for the entire life of the machine, until scrapping. The manual must stay with the machine in case of transfer, sale, hire, granting of use or leasing.

B.7 Recipients of the manual

This manual is intended for:

- the carrier and handling personnel;
- installation and commissioning personnel;
- the employer of machine users and the workplace manager;
- operators for normal machine use;
- specialised personnel - Customer Care service (see service manual).

B.8 Definitions

Listed below are the definitions of the main terms used in the manual. It is advisable to read them carefully before use.

Operator	machine installation, adjustment, use, maintenance, cleaning, repair and transport personnel.
Manufacturer	Electrolux Professional SpA or any other service centre authorised by Electrolux Professional SpA.
Operator for normal machine use	an operator who has been informed and trained regarding the tasks and hazards involved in normal machine use.
Customer Care service or specialised personnel	an operator instructed/trained by the Manufacturer and who, based on his professional and specific training, experience and knowledge of the accident-prevention regulations, is able to appraise the operations to be carried out on the machine and recognise and prevent any risks. His professionalism covers the mechanical, electrotechnical and electronics fields etc.
Danger	source of possible injury or harm to health.
Hazardous situation	any situation where an operator is exposed to one or more hazards.
Risk	a combination of probabilities and risks of injury or harm to health in a hazardous situation.
Protection devices	safety measures consisting of the use of specific technical means (guards and safety devices) for protecting operators against risks.
Guard	an element of a machine used in a specific way to provide protection by means of a physical barrier.
Safety device	a device (other than a guard) that eliminates or reduces the risk; it can be used alone or in combination with a guard.
Customer	the person who purchased the machine and/or who manages and uses it (e. g. company, entrepreneur, firm).
Electrocution	an accidental discharge of electric current on a human body.

B.9 Responsibility

The Manufacturer declines any liability for damage and malfunctioning caused by:

- non-compliance with the instructions contained in this manual;
- repairs not carried out in a workmanlike fashion, and replacements with parts different from those specified in the spare parts catalogue (the fitting and use of non-original spare parts and accessories can negatively affect machine operation and invalidates the original manufacturer warranty);
- operations carried out by non-specialised personnel;
- unauthorized modifications or operations;
- missing, lack or inadequate maintenance;
- improper machine use;
- unforeseeable extraordinary events;
- use of the machine by uninformed and / or untrained personnel;
- non-application of the current provisions in the country of use, concerning safety, hygiene and health in the workplace.

The Manufacturer declines any liability for damage caused by arbitrary modifications and conversions carried out by the user or the Customer.

The employer, workplace manager or service technician are responsible for identifying and choosing adequate and suitable personal protection equipment to be worn by operators, in compliance with regulations in force in the country of use.

The Manufacturer declines any liability for inaccuracies contained in the manual, if due to printing or translation errors.

Any supplements to the installation, use and maintenance manual the Customer receives from the Manufacturer will form an integral part of the manual and therefore must be kept together with it.

C NORMAL MACHINE USE

C.1 Characteristics of personnel trained for normal machine use

The Customer must make sure the personnel for normal machine use are adequately trained and skilled in their duties, as well as ensuring their own safety and that of other persons.

The Customer must make sure his personnel have understood the instructions received and in particular those regarding work hygiene and safety in use of the machine.

C.2 Characteristics of personnel enabled to operate on the machine

The Customer is responsible for ensuring that persons assigned to the various duties:

- read and understand the manual;
- receive adequate training and instruction for their duties in order to perform them safely;
- receive specific training for correct machine use.

C.3 Operator qualified for normal machine use

Must have at least:

- knowledge of the technology and specific experience in operating the machine;
- adequate general basic education and technical knowledge for reading and understanding the contents of the manual, including correct interpretation of the drawings, signs and pictograms;
- sufficient technical knowledge for safely performing his duties as specified in the manual;
- knowledge of the regulations on work hygiene and safety.

In case of a significant anomaly (e. g. short circuits, wires coming out of the terminal block, motor breakdowns, worn electrical cable sheathing, etc.) the operator for normal machine use must:

- immediately deactivate the machine.

D PRODUCT DESCRIPTION

D.1 Use – Introduction

The instructions and information given in this manual are important for correct and optimum oven use. If required, further details regarding its characteristics and cooking performance can be obtained from the dealer.

- To avoid obstructing the fume and steam discharge pipes, do not place pans or utensils of any kind on the oven.
- Do not place objects (e.g. pans) under the bottom of the oven, so as not to obstruct any cooling air inlet or outlet holes.

IMPORTANT
In 20 Grids models run the cleaning cycles only with trolley inside the oven. It helps the sealing in closing the bottom openings between the cavity and the door.

- Do not salt food inside the oven, in particular with humid cycles.
- Do not place flammable liquids (e.g. spirits) inside the oven during operation.

IMPORTANT
After the installation of 6 and 10 grids ovens (stacking installation included) is carried out, check at which height the upper trays are placed in the oven. If required, place the following sticker (supplied) on the front of the oven and ***at a height of 1,60 m above the floor***.



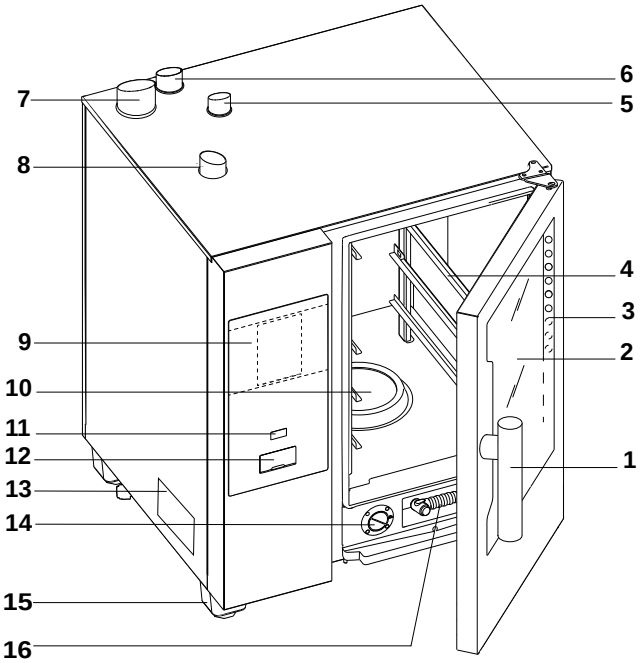
CAUTION
To avoid burns, do not use recipients containing liquids (or products that become liquid with cooking) in shelves positioned at levels higher than 1,6 m above the floor. This is to prevent spilling during handling.

Food loading on oven

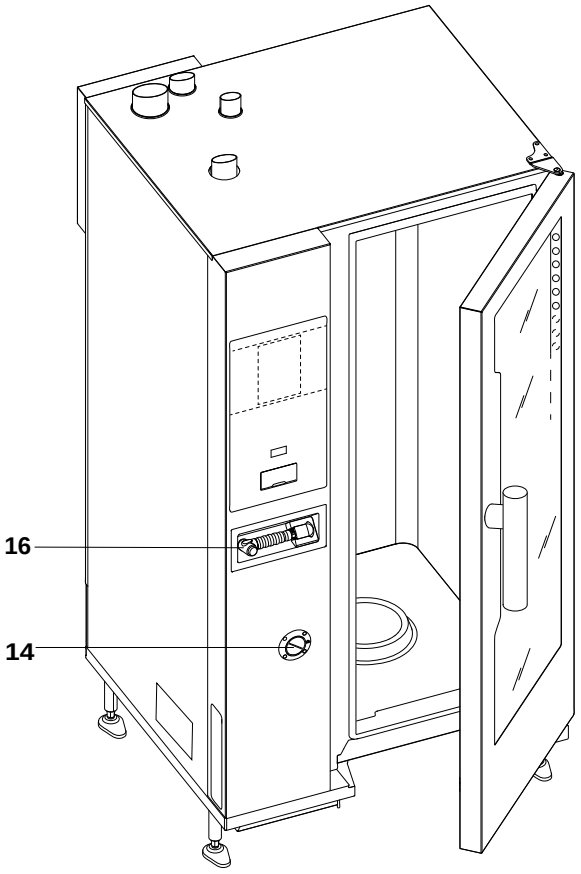
No. of grids		MODELS					
		6 GN 1/1	6 GN 2/1	10 GN 1/1	10 GN 2/1	20 GN 1/1	20 GN 2/1
Maximum oven load	Kg	30	60	50	100	100	200
Maximum pan/ tray load	Kg	15	30	15	30	15	30

D.2 Appliance overview

6 - 10 GN model



20 GN model



1. Door handle (shape depending on the model)
2. Glass door
3. Led bar for lighting cavity
4. Grids support
5. Exhaust gas cavity heat exchanger (all gas models)
6. Steam discharge (electric and gas models)
7. Exhausting gas from steam generator (gas models with boiler)
8. Air inlets (electric and gas models)
9. Control panel
10. Cavity filter – housing for detergent tabs (cavity washing)
11. ON/OFF button
12. USB pendrive position
13. Dataplate
14. Descaling/rinse agent drawer
15. Feet
16. Hand spray cleaning unit, if present in your model

D.3 Opening and closing the oven door

Below the instructions for closing and opening the oven door, model by model.

6 GN and 10 GN Model



1. Turn the door handle clockwise or counterclockwise all the way to fully open the oven door. The cooking cycle is stopped, if in progress.
2. To close the door press it against the oven enough to lock it.

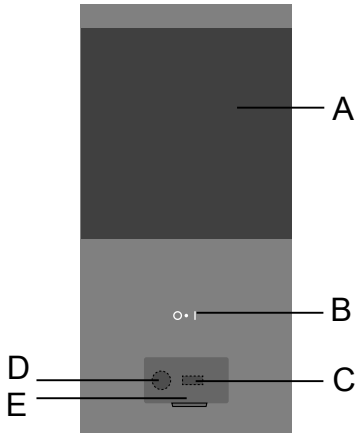
20 GN Model



1. Rotate the handle by 90°C counterclockwise to open the door completely. The cooking programme is stopped, if in progress.
2. For closing rotate the handle by 90°C counterclockwise until it stops and bring the door against the oven.
3. Keeping the door pressed against the oven, rotate the handle back in its vertical position to complete its locking.

D.4 Control panel

WARNING
Refer to "*WARNING and Safety Information*".



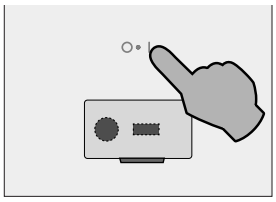
A. Digital panel
B. ON/OFF button
C. USB key in/out
D. Connection for accessory/data recovering
E. Openable flap

E OPERATING

E.1 Switch the oven ON

Press the "I" side of the button "O – I" to switch the oven on.
Press the "O" side of the same button to switch the oven off.

IMPORTANT
For gas models only: wait 5 minutes before relighting.



- the corresponding O - I button lights up;
- the control panel switches on;

The TIME display is lighted up:

- keep pressed the TIME button to set the year, month, day, hours and minutes; on the keypad press the “>“ or “<“ buttons to move forward or backward to set the required value;
  (Example figure below 12:05)

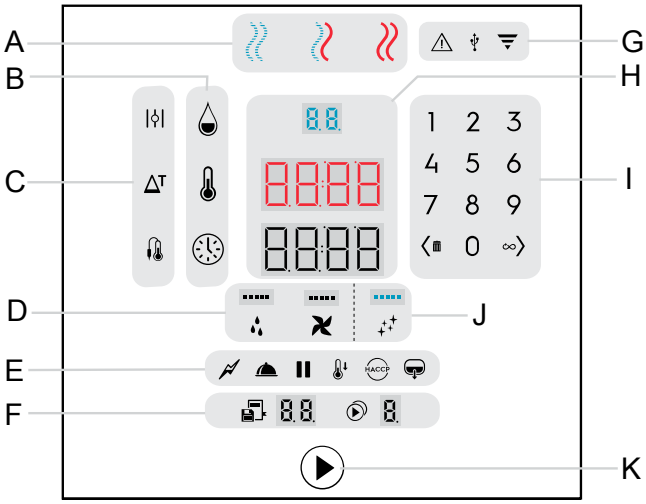


E.2 Displays and controls description

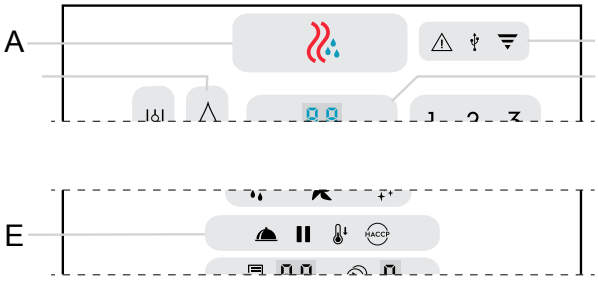
The oven allows cooking with different cooking modes according to the type of food and your requirements.

It is possible to set the various modes from the display by pressing the corresponding icon.

Level B model



Level C model (Boilerless)



A. Cooking cycles
B. Cooking parameters
C. Cooking options
D. Special functions
E. Utilities
F. Programs and Multiphase
G. Indicator Lights
H. Digit displays
I. Keypad
J. Cleaning cycles
K. Start button

Lights status:

- maximum brightness = active buttons
- minimum brightness = inactive buttons
- without brightness = buttons not available
- flashing light = request or warning

Displays status:

- Displays normally indicate values of humidity, temperature, time, programs and multiphase. They can also show other functions values or words to indicate warnings or actions to be carried out.

A - Cooking cycles

CONVECTION Cycle
For roasting and gratinating
Maximum temperature up to 300 °C.

in Boilerless models

COMBI Cycle (only in boiler models)
Superheated steam.
The steam generator and the cavity are used at the same time to keep foods tender.
Maximum temperature up to 300°C.

STEAM Cycle (only in boiler models)

- Full Steam: ideal for steaming at 100°C.
- Low temperature steam for gentle cooking, vacuum packed foods and for defrosting (temperature from 25°C to 99°C);
- Superheated steam (temperature from 101°C to 130°C).

B - Cooking Parameters

Humidity
It allows to adjust:

- the required humidity level in Combi Cycle.
- the maximum humidity level in Convection Cycle.
- the humidification level from 1 to 10 in Boilerless models.

Temperature
Digital thermostat for cavity temperature

Time
Cooking time

C - Cooking Options

Vent Open (Convection cycle only)
For very dry cooking, it allows the remove the humidity when necessary (max. temperature 300°C).

Eco Delta (Cooking with food probe cycle only)
The ECO DELTA function enables cooking without harming the food with high temperatures;
This is an advanced cooking method, where the oven cavity temperature varies according to the core temperature of the food.

Food Probe
The food probe allows accurate control of the core temperature of the product being cooked.

D - Special Functions

Water Injection
Manual injection of water in cavity: for instantly increasing the humidity level during a cooking cycle.

Fan
It allows the adjustment of the fan speed.

E - Utilities

Reduced Power (only in boiler models)
For gentle cooking, such as light patisserie. Combinable with all cycles.

Hold
For slow and prolonged cooking, typically for meat (large cuts). Ideal to maintain a warm temperature at the end of cooking. Combinable with all cycles.

Pause
For setting a pause between cooking cycles.

Cool Down
Fast cavity cooling: useful to switch from one type of cooking to another at lower temperature.
It enables fan rotation and automatic injection of water even with the door open.

WARNING
Risk of burns. Always open the door with caution when the oven is hot.

HACCP
(Hazard Analisys and Critical Control Points): according to the system required, cooking data can be recorded on USB pendrive.

Boiler Drain (only in boiler models)
Press this button to drain manually water from the boiler.

F - Programs and Multiphase

Programs
This button allows to save and recall up to 99 programs (recipes).

Multiphase
Cooking with phases in sequence: this function allows to set cooking programs with up to 4 phases in automatic sequence.

G - Indicator Lights

Attention
It indicates a malfunction of the oven (warning / error).

USB
It lights up when a USB device is connected to the oven.

Wi-Fi
It indicates the successful connection to a Wi-Fi network (with appropriate accessory only).

H - Digit Displays area

The **Humidity Digital Display** shows:
- the set humidity value in Combi Cycle or Convection Cycle.
- the humidification level from 1 to 10 in Boilerless models.

The **Temperature Digital Display** shows:
- The cavity set temperature
- The ECO DELTA cavity temperature.

The **Time/Food Probe Digital Display** shows:
- The cooking time.
- The food probe set temperature.

I - Keypad

It allows to insert a numeric value in various functions.

< button
- Press it to decrease the value on display (<);
- Keep the same button pressed to delete a phase or a program ( ).

> button
- Press it to increase the value on display (>)
- Press the same button to select Continuous cooking ( ) while setting the Time.

J – Cleaning cycle

Cleaning Cycle
This function allows to clean the oven cavity automatically by means of dedicated cleaning cycles.

E.3 Cooking cycle setting

Example of cooking mode setting

1. Select CONVECTION CYCLE
   - boiler model

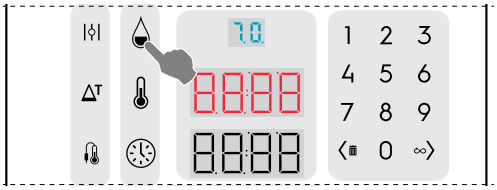


boilerless model



Humidity setting

2. Set the HUMIDITY
   - Press the humidity button. Set the value on the numeric keypad (for example 70%). The inserted value appears on the digit display.



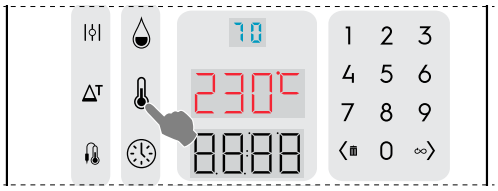
Humidity condition:

- The Convection cycle allows to manage and adjust the amount of humidity in the cavity without generating any additional steam.

- When the display shows -- the cavity does not manage the humidity as the valve is closed.
- When the Vent button is activated, the humidity is not adjustable. The vent is open and exhausts all the humidity inside the cavity.
- Press the Humidity button and using the numeric keypad set the maximum humidity with consequent adjusting of the vent. By setting a value of 100, the valve closes (--).

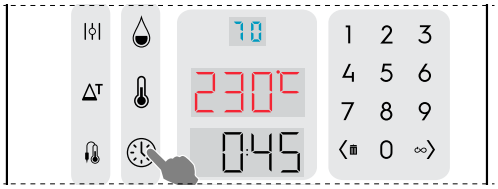
Temperature setting

3. Set the TEMPERATURE
   - Press the temperature button.
     Set the value on the numeric keypad (for example 230°C). The inserted value appears on the digit display.



Time setting

4. Set the cooking TIME
   - Press the time button.
     Set the value on the numeric keypad (for example 45 minutes). The inserted value appears on the digit display.



5. Press the START button to start the cooking cycle.
   If you have set the Autostart the cycle starts automatically when closing the door.
6. **Preheating/Cooling phase**
   This preparation phase prepares the cavity temperature before the beginning of the selected cycle.
   The Temperature Display shows the set temperature;the Time Display shows the message “PrEH“ or “COOL“ according to the cavity temperature; the Start button lights up red.

   Opening the door after the START button is pressed:
   - If the door is opened, the Preheating is interrupted (the Cooling phase keeps running); the Time Display shows the message “door“.
   - Once the door is closed, the Preheating restarts.

   Skip Preheating/Cooling
   - Keep pressed the start button to start immediately the cooking cycle.
7. When the Preheating/Cooling is finished, the message “LOAd“ appears on the Time Display; the Start button blinks in red.
   - Open the door;
   - Insert the food in the appliance;
   - Close the door: the cooking cycle starts.

Stop cycle

- Keep pressed the START button to stop the cycle.

End cycle

8. When the set time has elapsed the cooking cycle will stop automatically and the appliance's alarm will beep. Open the door and unload the product.
   The audible alarm can be muted by performing any operation on the control panel or by opening the door.
   To stop the cooking cycle manually press the cycle START button for a few seconds.
   To repeat the last cooking cycle with identical parameters press the START button again.

COOKING OPTIONS

Humidity option (Convection cycle only)

	Vent valve OPEN for very dry cooking allowing the removal of humidity when necessary. Max. temperature up to 300°C)

Temperature options (for all cooking modes)

ΔT	ECO DELTA

This function enables cooking without harming the food with high temperatures; this ensures more gentle and more even cooking, with less weight loss.

This is an advanced cooking method, where the oven compartment temperature varies according to the core temperature of the food.

1. Press the ECO-DELTA button ΔT to select this function.
2. Press this button again to digit the required value on the keypad, for example 30°C.
   It is possible to enter a value of delta temperature from 1 to 120°C.
3. Press the PROBE button . Set the required food core temperature.
4. Insert the probe into the food (see the paragraph).

This function is particularly suitable for cooking large pieces of food (at least 5kg, e.g. whole turkey, leg of pork, etc.).

In this case, cooking is moderate and long, since the cavity temperature is automatically adjusted according to the temperature inside the food (CORE PROBE), maintaining a constant difference (ECO-DELTA) between them, from start to end of cooking.

IMPORTANT
The ECO-DELTA function is only possible with the core probe inserted.

NOTE!
With ECODELTA on, the mode “Cooking Time“ switches automatically to the “Core Probe“ mode, that detects the inside temperature of the food.

	COOLING DOWN - Fast cavity cooling

Useful for switching from one type of cooking to another at lower temperature; it enables fan rotation and automatic injection of water even with the door open. This option is not available if the cavity temperature is higher then 180°C)

1. Press the COOLING DOWN button
2. Enter the temperature value that the oven has to reach for the next cooking.
3. Press the Start button to reach the set temperature.

Time option

∞	CONTINUOUS COOKING

The cooking time is endless.

1. Press the endless button ∞ >.
   The time display shows “cont“.
2. Press the START button to start cooking the food.

3. When the food is cooked keep pressed the START button ⏵ to stop the CONTINUOUS COOKING cycle.

Time option

	FOOD PROBE

Adjustable PROBE to measure the product core temperature. This function excludes the cooking time setting.

1. Press the PROBE button;
   Set the core probe temperature on the numeric keypad (eg 55); the Time display shows the value entered.

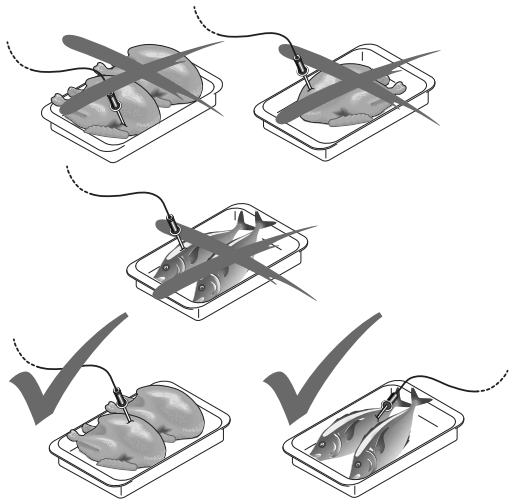


NOTE!
The core probe allows accurate control of the core temperature of the product being cooked.
It is possible to set the probe temperature from 10 to 290°C. When the set value is reached, the oven stops automatically.

2. Close the oven door and press the START button ⏵ to start the probe cycle.
   Wait until the Temperature display indicates the end of the preheating phase. The message LOAD appears.
3. Open the door, insert the food into the cavity.

WARNING
Risk of burns. Always open the door with caution when the oven is hot.

4. Remove the core probe from its seat;
5. Insert it in the product without forcing excessively;
   Make sure the tip - the sensitive part – is positioned near the centre of the product.



IMPORTANT
The core probe is a precision component. Absolutely avoid impacts, forcing when inserting, and pulling of the flexible cable (in particular when using the trolley-mounted structures).
The warranty does not cover the replacement of core probes damaged by improper use.

The oven is equipped with a MULTIPOINT core probe with 6 sensors along the entire stem, for correctly measuring the product core temperature even if the tip is not completely in the centre.

6. Close the oven door.

The PROBE CYCLE keeps running.

End Probe cycle

- When the required product core temperature is reached the oven stops automatically. The Time display shows the duration of cooking cycle;

Probe cycle deactivation

- To deactivate the PROBE cycle simply press the TIME button ⏲ and set a cooking time. This action automatically cuts out the core probe and viceversa. When the oven is switched off the core probe option is also deactivated.

NOTE!
With vacuum packed food products it is necessary to use the special external core probe (accessory available on request), to be connected to the USB pendrive. For its use, see the instructions included with the accessory.

	MULTIPHASE

Food can be cooked using different phases. The oven allows to set up to phases for each cycle.

During a multiphase cooking cycle the oven switches automatically from one phase to the next one. The cycle stops when all phases are completed.

To set a multiphase cycle:

1. Set first a cooking cycle (refer to E.3 *Cooking cycle setting* paragraph);
2. Keep pressed the multiphase button ⏵ to add phase 2;
3. Set phase 2
   - It is possible, at this stage, to set the parameters of the new phase.
   - Repeat the sequence for all phases to be set.
4. At the end press START button ⏵ to start the cooking cycle.

To delete a phase:

1. Select the phase to be deleted using the arrows < / > on the keypad
2. Keep pressed the waste bin icon.

NOTE!
By deleting an intermediate phase, the following phases will also be automatically cancelled.

UTILITIES

Utilities are functions that can be added to the cooking cycle. They are activated simply by pressing the relative button.

Pause

- Add a new phase;
- Press the Pause button ⏸;
- Set the desired duration using the TIME button.

NOTE!
This utility can be used as delay start if set at the beginning of a multiphase cycle.

Hold

- Pressing the Hold button ⏠ will add the holding phase at the end of the cooking cycle.
  During the holding phase the letter H appears in the Multiphase Display while the Time display shows HOLd.
- If cooking is time driven, the holding temperature is + 65 °C. If cooking is probe driven the holding temperature is 5 °C more than the set core temperature.

Boiler Drain

- The boiler can not be drained during a cycle.

Cool Down

- The cool down can not be activated during a cycle.
- The default temperature is 25 °C, but can be changed by setting it on the keypad.
- To see the actual temperature of the cell, keep the Temperature button pressed for more than 2 seconds.

E.4 Programs

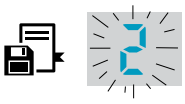
The Programs button allows to recall cooking cycles already stored or create and store new ones.

To exit from the Programs keep pressed one of the cooking modes.



Program saving

- Set first a cooking cycle (refer to E.3 *Cooking cycle setting* paragraph);
- Keep pressed the Programs button. The display shows the first program number available;



- Select the desired Program number (01– 99) using the arrows < / >;
- The Programs Display will continue to flash for a few seconds; to complete the procedure keep pressed again the same button for a few second until beep confirms the program saving;
- Press now the Start button ⏵ to start the program.

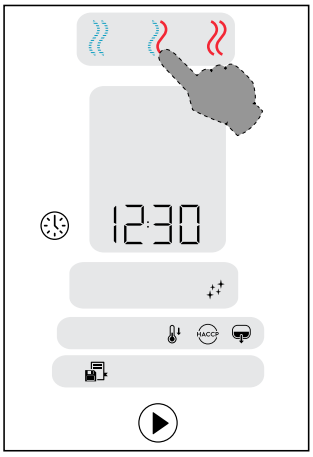
Program deleting

- Select the program to be deleted;
- Keep pressed the < 🗑 (delete) button for a few seconds and press the same button again to confirm deleting procedure.

Uploading / downloading Programs

This procedure is only possible from the **starting oven status**.

NOTE!
To reach the oven starting status keep pressed one of the available cooking modes as shown in the figure.



1. Insert the USB pendrive into the socket.
2. To upload / download Programs, keep pressed the Programs button until the PrOG appears on the Temperature display.
3. Use the arrows buttons < / > on the keypad to select “upload“ or “download“ command.
   The word “dnLo“ or “UPLO“ appears on the Time display according your selection.
4. Keep pressed the Programs button to start the uploading or downloading procedure.
   All the control panel indicators light flash.
5. At the end, on the Time Display the flashing word End appears to confirm the completed operation.
6. Remove the USB pendrive from the socket.

Downloading HACCP log

This procedure is only possible from the starting oven status.

1. Insert the USB pendrive into the socket.
2. To download the HACCP log, keep pressed the HACCP button until the word HACP appears on the Temperature display.
   The word “dnLo“ appears on the Time display.
3. All the control panel indicators light flash.
4. At the end, on the Time Display the flashing word End appears to confirm the completed operation.
5. Remove the USB pendrive from the socket.

E.5 Indicator Lights



NOTE!
The indicator lights are not buttons, but only function or warning lights.

ALARM

⚠ The light flashes to indicate the presence of a malfunction. It can be a warning or an error.

USB

The light indicates the insertion of an USB device. At the beginning it flashes, then when the USB has been recognized it becomes fixed.

Wi-Fi

This light indicates the connection to a Wi-Fi network (with appropriate accessory only).

E.6 Special functions

The special functions allow to improve the use of the oven and can be used with more or less intensity.

WATER INJECTION



During a cooking cycle it is possible to increase the humidity in the cavity for certain types of cooking.

Press repeatedly this buttons to adjust the injection duration in seconds (every dash = 10 s intervals).

In the figure above (for example) 3 dashes corresponding to 30 seconds of water injection are indicated.

⚠ **WARNING**
Open the door carefully, water is sprayed onto the fan.

FAN

This function allows you to adjust the fan speed for some types of cooking such as the most delicate ones.

Press repeatedly the button above to adjust the 5 speed levels.

In the figure above (for example) 4 dashes corresponding to a high speed are indicated.

E.7 Cleaning cycle

The oven is equipped for cleaning the cavity automatically.

1. Press repeatedly the button to set one of the 5 available cleaning cycles.

Available cleaning cycles

CLn1	= Soft washing cycle Cleaning for low dirt level, i.e. steaming, baking or single loads with cooking temperatures lower than 200°C
CLn2	= Medium washing cycle Cleaning for medium dirt, i.e. roasting or baking with cooking temperatures lower than 200°C
CLn3	= Strong washing cycle Cleaning for medium-high dirt level with roasted and grilling deposits
CLn4	= Extra-Strong washing cycle Cleaning for high dirt level with heavy roasted and grilling deposits from multiple loads
CLn5	= Rinse cycle Rinsing with cold water

2. Put the cleaning detergent into the centre bottom of the cavity and the rinse & descale tablet into the dedicated drawer (its position changes according to the model). Quantities vary according to the selected cycle.
   Check there are no items or accessories connected to the oven in the cavity.
3. Close the door;
4. Press the button to start the cycle;

Cleaning displays

The various displays will show the following text:

While setting cycle:

- Temperature display = selected cycle (in the example above CLn2)
- Time display = estimated cycle duration.

After cycle is started:

- Temperature display = selected cycle (in the example above CLn2)
- Time display = remaining time.

DETERGENTS

To ensure best cleaning results, as well as to protect the oven with the cleaning programs, use the detergents, rinse aid and descale agents suggested by Electrolux Professional.

IMPORTANT
Use only original or recommended maintenance/ cleaning products. Cleaning agents being not original or not recommended by Electrolux Professional can seriously damage the appliance.
Damages caused by using different cleaning and care products than those recommended by the manufacturer are excluded from the warranty.
Wrong cleaning chemicals could leave behind chemical residues in the cooking chamber and/or create strong chemical reactions with severe consequences inside the cavity, which in worse cases may turn into explosion.

A

Standard configuration

SOLID detergent

Open and empty the number of sachets indicated in the following tables into the drain filter in the centre bottom of the cavity;

IMPORTANT
Electrolux Professional approved cleaner: C23 Cleaning Powder or Cleaning Tab C22 (only where available).

Alternative configuration

SOLID enzymatic detergent in sachets

Open and empty the number of sachets indicated in the following tables into the drain filter in the centre bottom of the cavity;

IMPORTANT
Electrolux Professional approved cleaner: Enzymatic Powder C24 (not available for UK).

RINSE AID

B

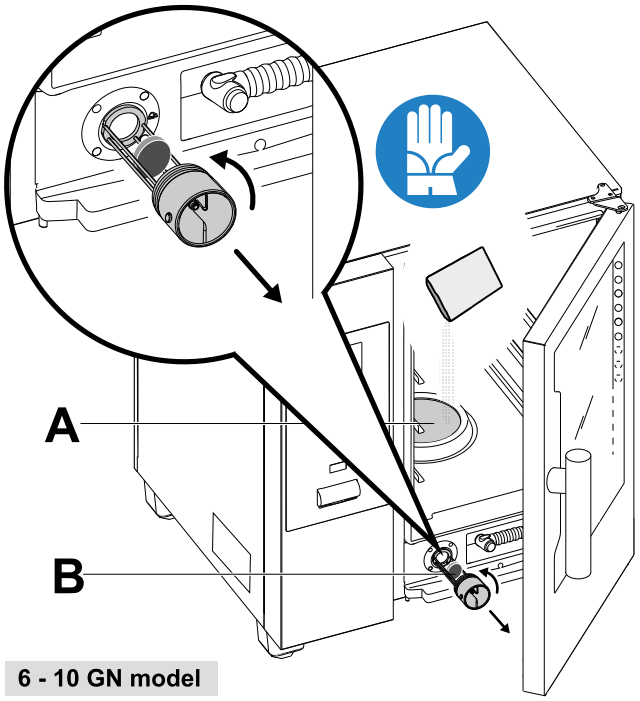
Standard configuration

SOLID rinse & descale in tablets

Open and empty the number of tablets indicated in the following tables into the dedicated drawer (see following figures).

Descale effect available only in models with boiler.

IMPORTANT
Use only C25 Rinse and Descale tabs by Electrolux Professional.



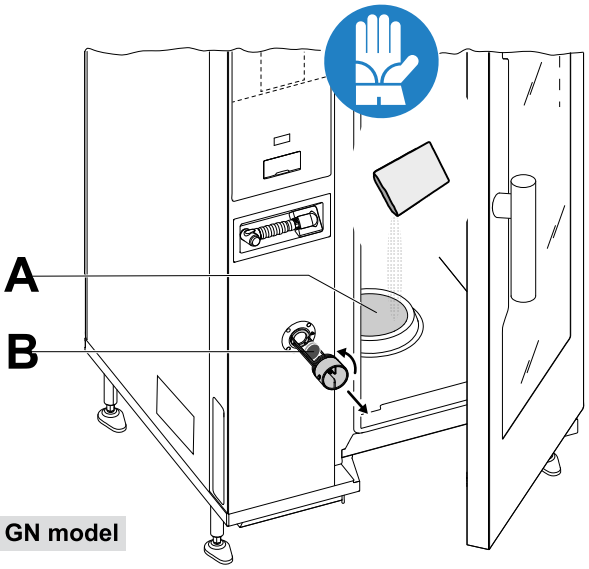
6 - 10 GN model

Chemicals loading of 6 - 10 grids models

6 – 10 GN model			
Cleaning Cycle	**A**	**B**	**B – dESC**
	Detergent	Rinse aid / Descaling	Descaling
	Quantity	Quantity	Quantity
CLn1	1	1	2

Chemicals loading of 6 - 10 grids models (cont'd.)

CLn2	2	1	2
CLn3	3	1	2
CLn4	4	1	2
CLn5	0	0	0



20 GN model

Chemicals loading of 20 grids models

20 GN model			
Cleaning Cycle	**A**	**B**	**B – dESC**
	Detergent	Rinse aid / Descaling	Descaling
	Quantity	Quantity	Quantity
CLn1	2	2	3
CLn2	3	2	3
CLn3	4	2	3
CLn4	6	2	3
CLn5	0	0	3

IMPORTANT
In 20 Grids models run the cleaning cycles only with trolley inside the oven. It helps the sealing in closing the bottom openings between the cavity and the door.

WARNING
Do not open the cooking cavity door while cleaning cycle is operating.

IMPORTANT
Do not use detergent or rinse aid powder dissolved in water or in gel form and/or containing chlorine.

NOTE!
To ensure best cleaning results, as well as to protect the oven with the cleaning programs, use the detergents, rinse aid and descale agents suggested by Electrolux Professional. In any case make sure the supplier of the chemicals guarantees the detergents and rinse aid agents feature fluid category 3.

WARNING
Both chemical substances and hot steam can escape from cavity with risk of burns and scalding. Use Gloves.
Always refer to the safety cards and labels on the products used.

WARNING
Do not start any cooking cycle if the cleaning cycle has not been completed and/or after cleaning cycle completion if there are still detergent residuals, if any.

WARNING
In case of steam leakages from the cavity door and/or visible wearing or damage of cavity door gasket, do not start any cleaning cycle.
Call the Customer Care Service.

E.7.1 Boiler descaling (dESC)

During the routine washing cycle with solid chemicals (rinse & descale blue tablets) the boiler is maintained scale free. However, in case of excessive scale in the boiler the display may show a message with “dESC“ error code signalling the need to carry out the descaling.

- Run a cleaning program (CLn1 to CLn4) including the rinse aid and descale cycle. Use 2 tablets “C25“ only for 6-10 GN models and 3 tablets only for 20 GN models instead of the usual quantity.
- If, after carrying out the cleaning cycle, the display shows the error code “dESC“ again, call Service.

F OVEN CARE

Refer to “*WARNING and Safety Information*“.

F.1 Care information

The following care operations have to be carried out by the owner and/or user of the appliance.

IMPORTANT
Problems resulting from poor or lack of care as hereinafter described will not be covered by the warranty.

WARNING
Before carrying out any cleaning or maintenance, disconnect the appliance from the power supply.

F.2 Appliance cleaning

Your oven is subject to soiling every time it is used for cooking: the type of soiling and its location in the oven depend on many factors. Hereafter, you will find information about the location of the parts to be cleaned and how often they should be cleaned.

COOKING CHAMBER (CAVITY)

It is suggested to clean it at least once a day in case of daily use: it could happen, with particular types of cooking, to have to clean it even more than once a day.

- To clean the cooking chamber, press the Cleaning button to select the dedicated programs as explained in E.7 *Cleaning cycle* paragraph.

BOILER or STEAM GENERATOR (models equipped only)

It is suggested to descale it every day in case of daily use.

The descaling cycle is included in the same washing programs as the cooking chamber, with the exception of the rinsing program. Make sure to add the specific tab as explained in E.7 *Cleaning cycle* paragraph.

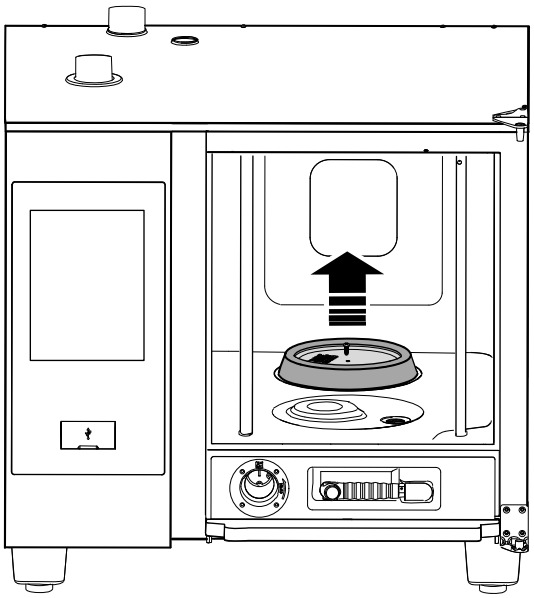
If the oven shows the message “dESC“, descale as indicated in E.7.1 *Boiler descaling (dESC)* section of the same paragraph.

COOKING CHAMBER (CAVITY) FILTER

This filter is clearly visible in the centre of the bottom of the cooking chamber and is used to prevent damage to the washing pump and/or to avoid obstructions in the washing circuit.

Once a week:

1. Undo the screw from the centre of the filter;



2. Remove the filter from its housing;
3. Wash the filter in the dishwasher with a gentle programme; in other cases, wash the filter by hand with neutral dish washing detergent and rinse thoroughly;
4. Refit the filter in its place and screw the central screw to fix it.

AIR FILTER

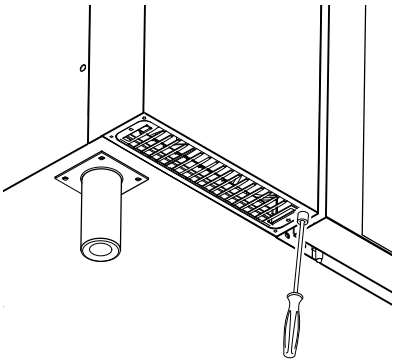
It is a polyurethane sponge, housed in a metal support equipped with slits for the inlet of the cooling air of the oven components (see figure for “table-top“ models for example).

It avoids that the impurities of the kitchen environment (oils, greases, flours, powders,...) are transported on the internal components causing malfunctions.

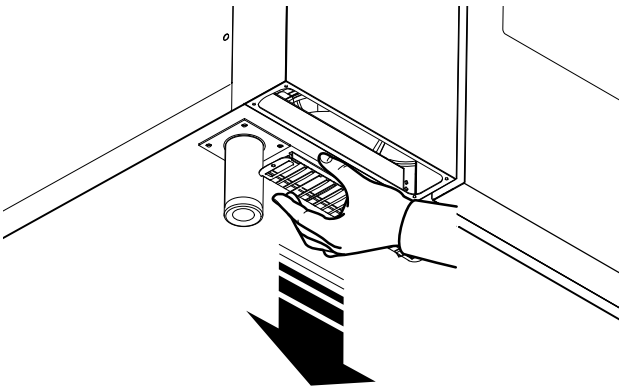
Once a month:

Proceed as follows:

1. Unlock the metal support by unscrewing the screws and remove it;



2. Remove the filter and degrease it by washing it with dish detergent;



3. Dry the filter and put it back in the support;
4. Put the support back in place and secure it with the screws.

Depending on the environmental conditions of the kitchen and the hours of operation of the oven, the filter may require more frequent cleaning.

NOTE!
It is mandatory to install it again for safety requirements. If the filter is not present the appliance will stop working.

DOOR GASKET

The silicone gasket that surrounds the cooking cabinet facade is an essential element in achieving the desired cooking results and preventing air, water or steam leakage during oven operation. The gasket is the most stressed element of the oven because it is subject to multiple types of stress: thermal, chemical, physical.

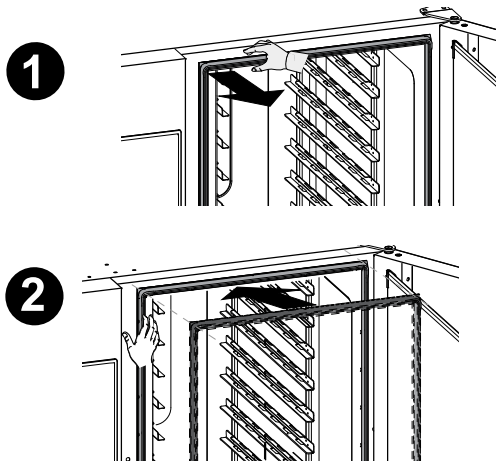
At least **once a day** (preferably after the washing cycle of the cooking chamber) carefully clean the facade and the gasket using a cloth soaked in water.

Replace the facade gasket every six (6) months.

To replace it, proceed as follows:

1. Remove the gasket from its seat;
2. Clean the latter of any traces of dirt;

3. Insert the new gasket along the entire seat.

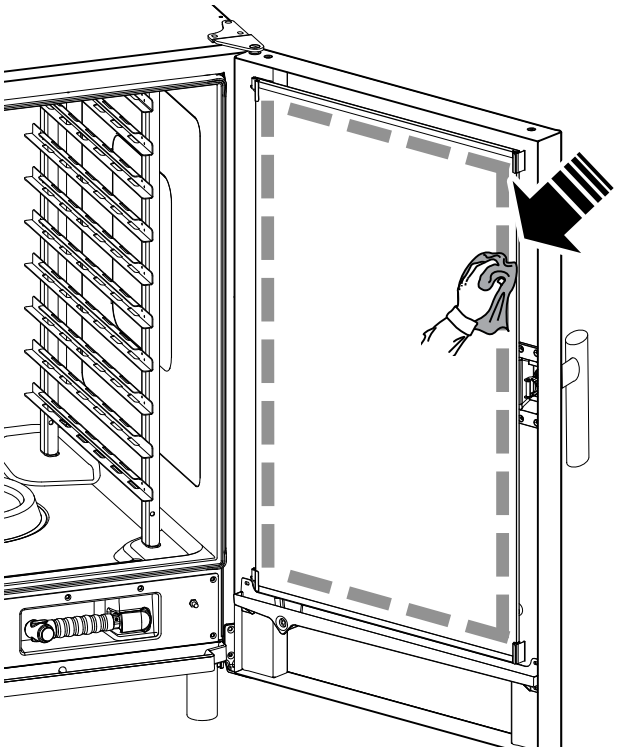


INNER, OUTER AND COOKING CHAMBER GLASS

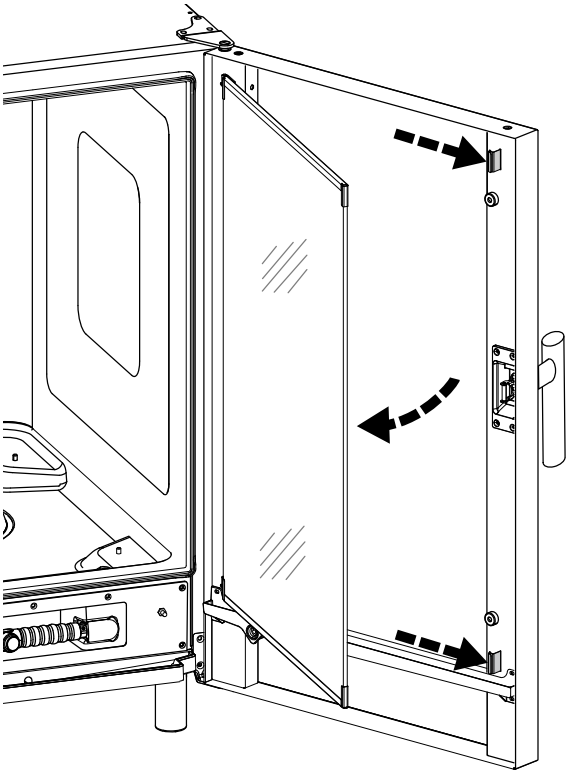
Keeping the glass mounted on the oven door clean is important for their dual role: shielding the user from the temperatures that develop in the cooking cavity and allowing visibility inside to ensure control of the cooking at all times.

After each washing cycle of the cooking chamber:

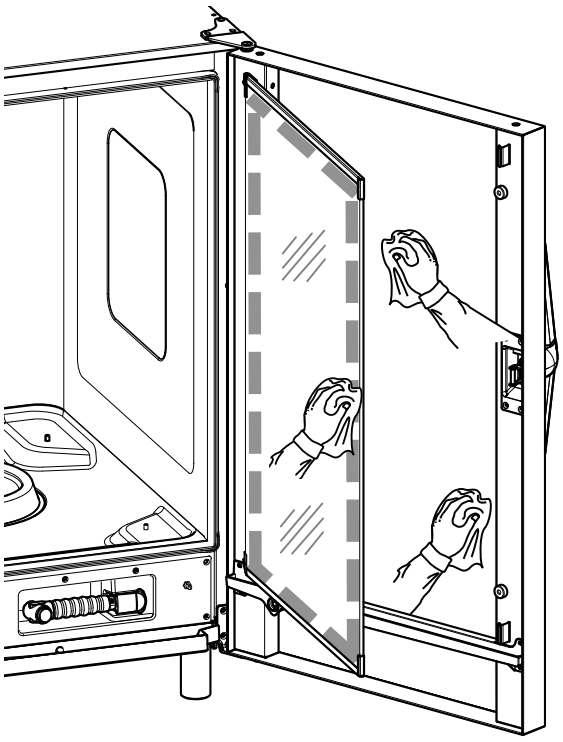
1. Clean the edge of the internal glass. See figure below;



2. With the door open, press the two top and bottom retaining clips as shown in the figure to reach the interspace between the inner and external glass;
   Clean the outer side of the internal glass door using a glass product;



3. Clean then the interspace surfaces between the doors.
4. Refit the internal glass into the clips and close the oven door.



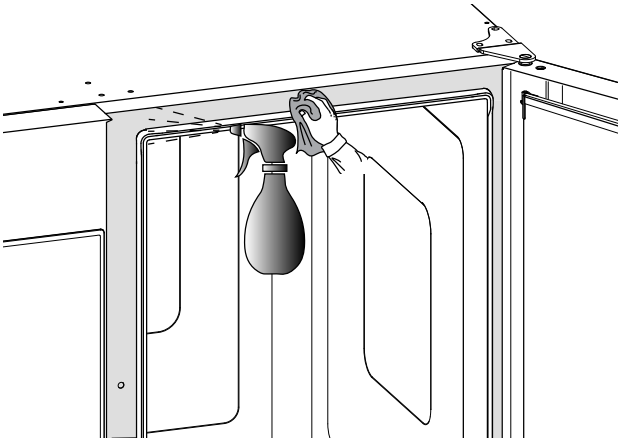
DOOR AREA

IMPORTANT
It is strongly recommended to clean **each day** the area along the entire door perimeter, the rubber gasket and the internal glass especially near the edge.

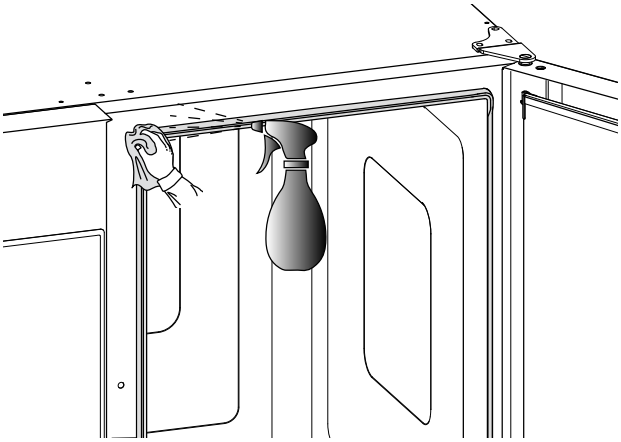
After cooking cycle the oven door, its internal glass, the gasket and the area around the door perimeter may become easily dirty due to greasy vapours coming out from the oven.

These operations must be done with the door glass cold, without using abrasive detergents or rags.

1. Clean thoroughly the oven area along the door perimeter as indicated in the following figure:



2. Clean along the rubber gasket;



EFFICIENCY CONTROL OF THE DISCHARGE SYSTEM

Residues released during cooking, despite regular cleaning of the cooking chamber, can encrust the external discharge pipe. It is therefore essential to check the efficiency of the discharge and to clean the external pipe as soon as there are signs of obstruction. At least **once a year**, clean the drain pipe.

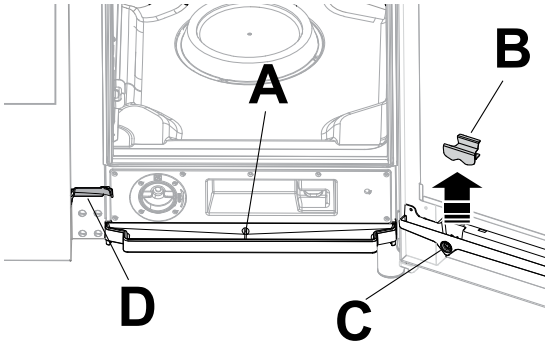
F.3 Particular cleaning

CONDENSATE DRIP COLLECTOR

The plastic drip collector at the bottom of the cooking chamber façade ensures that the steams that condense as soon as the door is opened are collected and discharged.

For hygiene reasons, clean it as follows:

1. Clean regularly the drip collector drain pipe (“A“) using a pressure water jet;
   If the discharge is not uniform spray a neutral detergent solution inside the drain pipe before cleaning with water jet.
2. Remove the metal cover (“B“) and clean regularly the single check valve (“C“) using a pressure water jet;
   Once in a while spray a neutral detergent solution over the single check valve before cleaning with water jet.



3. Clean regularly the small gutter (“D“) with the brush supplied with the appliance;

FOOD PROBE

Residues released during cooking, despite regular cleaning of the cooking chamber, can encrust the food probe, altering the temperature detection.

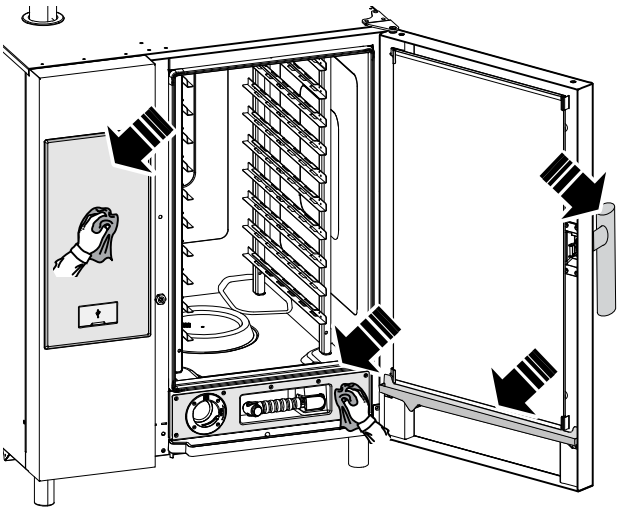
To ensure optimal operation of the oven with the food probe, it is recommended to clean the food probe manually **every day**, using lukewarm water and neutral soap, avoiding tying the cable of the probe and rinsing with water.

IMPORTANT
Pay particular attention when handling the probe; remember that it is a sharp object, therefore handle it very carefully, even during cleaning.

OTHER SURFACES

- Clean external glass, metal and plastic parts only with non-aggressive detergents. Stop immediately using those products if detecting any visual or tactile characteristic change on surfaces and thoroughly rinse with water (examples: glass becoming mat/scratched/other, or plastic discoloring/melting/other, or metal showing rust/stains/scratches). Carefully dry after rinsing.

IMPORTANT
As for the plastic handle, do not use detergents containing sodium hypochlorite.



- Clean the stainless steel parts every day using lukewarm neutral soapy water;
  Rinse with plenty of water and dry thoroughly.
- Do not clean the stainless steel with steel wool, brushes or scrapers in common steel, as they could deposit ferrous particles which oxidize, causing rust spots;

F.3.1 Idle periods

- Whenever the appliance is not used for long periods:
  - disconnect the power supply. Close the water and gas taps;
  - go over all steel surfaces vigorously with a cloth moistened with paraffin oil in order to create a protective film;
  - periodically air the premises.

F.4 Replacing wear and tear components

There are parts, whose damage happens because of the ordinary use during a period, which are not covered by the manufacturer warranty.

F.5 Repair and extraordinary maintenance

NOTE!
Repair and extraordinary maintenance have to be carried out by specialised authorised personnel, who can ask the manufacturer to supply a servicing manual.

F.6 Maintenance intervals

All the components requiring maintenance are accessible from the front or the rear panel of the appliance.

The inspection and maintenance intervals depend on the actual machine operation conditions and ambient conditions (presence of dust, damp, etc.), therefore precise time intervals cannot be given.

In any case, careful and periodical machine maintenance is advisable in order to minimise service interruptions.

To ensure constant machine efficiency, it is advisable to carry out the checks with the frequency given in the following table:

IMPORTANT
Machine maintenance, checking and overhaul operations must only be carried out by a specialised Technician or the Customer Care Service, provided with adequate personal protection equipment (safety shoes and gloves), tools and ancillary means;
Work on the electrical equipment must only be carried out by a specialised electrician or the Customer Care Service.

Maintenance, inspections, checks and cleaning	Frequency	Responsibility
Ordinary cleaning • general cleaning of machine and surrounding area.	Daily	Operator
Mechanical protection devices • check their condition and for any deformation, loosening or removed parts.	Yearly	Service
Control • check the mechanical part, for cracks or deformation, tightening of screws: check the readability and condition of words, stickers and symbols and restore if necessary.	Yearly	Service
Machine structure • tightening of main bolts (screws, fixing systems, etc.) of machine.	Yearly	Service
Safety signs • check the readability and condition of safety signs.	Yearly	Service
Electrical control panel • check the electrical components installed inside the electrical control panel. Check the wiring between the electrical panel and machine parts.	Yearly	Service
Electrical connection cable and plug • check the connection cable (replace if necessary) and plug.	Yearly	Service
Preventive maintenance • check all gas components (if present).	Yearly	Service
Preventive maintenance • remove any deposits of dirt inside the appliance.	Every 6 months[1]	Service
Control • check the conditions of the internal parts.	Every 6 months[1]	Service
Control • check and clean the discharge system.	Every 6 months[1]	Service
General machine overhaul • check all components, electrical equipment, corrosion, pipes…	Every 10 years[2]	Service

1. In particular conditions (e. g. intensive use of the appliance, salty environment, etc.) the preventive maintenance should be more frequent.
2. the machine is designed and built for a duration of about 10 years. After this period of time (from commissioning) the machine must undergo a general inspection and overhaul. Some examples of checks to be carried out are given below.

- Check for any oxidised electrical components or parts; if necessary, replace them and restore the initial conditions;
- Check the structure and welded joints in particular;
- Check and replace bolts and/or screws, also checking for any loose components;
- Check the electrical and electronic system;
- Check the functionality of safety devices;
- Check the general condition of protection devices and guards.

NOTE!
It is advisable to stipulate a preventive and scheduled maintenance contract with the Customer Care Service.

Disassembly

- All scrapping operations must occur with the machine stopped and cold and the electrical power supply disconnected;
- Work on the electrical equipment must only be carried out by a qualified electrician, with the power supply disconnected;
- To carry out these operations it is necessary to use: overalls, safety shoes and gloves;
- During disassembly and handling of the various parts, the minimum height from the floor must be maintained.

F.7 Maintenance contacts (only for Australia)

For service and spare parts, please contact:

- Electrolux - Tom Stoddart Pty Ltd – 39 Forest Way, Karawatha QLD 4117 – call 1-300-307-289
- Electrolux Professional Australia Pty Ltd 5-7 Keith Campbell Court Scoresby , 3179 Ph 03 9765 8444
- Diamond - Semak Food Service Equipment – 18, 87-91 Hallam South Road, Hallam VIC 3803 – call 03-9796-4583

G TROUBLESHOOTING

G.1 Anomaly table

In some cases, faults can be eliminated easily and quickly by following the indication of this troubleshooting guide.

If required, contact the Customer Care Service remembering to:

1. disconnect the appliance from the main power supply;
2. switch off the safety circuit breaker ahead of the appliance;
3. close the gas (in case of gas models) and water taps;

Anomaly	Type of anomaly	Description	Possible causes	Actions
ACF	Warning	Air filter absent	• Filter not detected; • Possible damage to internal electric and electronic components due to air filter absence.	• Refit the filter; • If the problem persists call Service.
ACUM	Stops oven	Main electronic board not identified	Communication problem with the main electronic board.	• Switch the oven OFF/ON; • If the error persists, call Service.
ASCH	Warning	Component compartment temperature warning	• Filter is dirty; • Too high room temperature.	• Check room temperature considering the oven needs fresh air to cool electronic compartment. • Clean the filter; • Allow oven to cool before cooking; • If the problem persists, call Service
BEtc	Stops cleaning	Error, excessive time on closing operation during cleaning	Mechanical or electrical problem with vent valve.	Call Service
BEto	Stops cleaning	Error, excessive time on opening operation during cleaning	Mechanical or electrical problem with vent valve.	Call Service
BEtr	Warning	Boiler excessive temperature raising time	The oven has detected a low performance in the boiler.	• It is possible to cook. Verify the cooking results. • If the warning persists call Service.
Bhtc	Warning	Warning on excessive time on closing operation	• Flap (venting valve) motoreducer or micro switch failure. • Obstruction at the venting valve inlet.	It is possible to continue using the oven. Cooking results maybe different from usual. • With the oven OFF and cold, check if any obstruction at the ventilation chimney on the top of the oven: remove the obstruction if any; • If the problem persists, call Service.
Bhto	Warning	Warning on excessive time on opening operation	• Flap (venting valve) motoreducer or micro switch failure. • Obstruction at the venting valve inlet.	It is possible to continue using the oven. Cooking results maybe different from usual. • With the oven OFF and cold, check if any obstruction at the ventilation chimney on the top of the oven: remove the obstruction if any; • If the problem persists, call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
bntC	Stops boiler	Boiler SSR NTC failure (NTC4)	Temperature sensor issue.	The oven has detected a problem with boiler operation. • Verify cooking results. • If the problem persists, call Service.
BoLt	Stops cycle (if the cycle needs the boiler)	Boiler water loading timeout	• Water supply (pressure/ quality of water). • Electric insulation problem with water level sensors.	• Check if the water supply is open; • Check if the water pressure is not too low; • Verify if the water filter is clogged. Clean it or replace it; • Mechanical problem with boiler operation. If the problem persists call Service.
BSHt	Warning	Boiler SSR NTC (NTC4) high temperature	• Inlet air filter dirty; • Cooling fan failure; • Cooling inlet air sucking warm/hot air; • Oven installed by hot machine; • Steam/Heat leakage in the electronic compartment;	• Do not switch the oven Off; • Wait for the temperature to decrease; • Clean the inlet air filter; • Check with a thin strip of paper whether a consistent air flow can be detected at the cooling air inlet: if not, call Service; • Check if the inlet cooling air may be affected by heat produced in the kitchen (in case the oven is located by hot appliances, stop working with those appliances and inform Service); • If the error persists, call Service.
BSOt	Stops cooking cycle	Boiler SSR NTC overtemperature (NTC4)	• Inlet air filter dirty; • Cooling fan failure; • Cooling inlet air sucking warm/hot air; • Oven installed by hot machine, • Steam/Heat leakage in the electronic compartment.	The oven can continue to work in recovery mode: cooking cycles will not use the boiler. • Do not switch the oven Off; • Wait for the temperature to decrease; • Clean the inlet air filter; • Check with a thin strip of paper whether a consistent air flow can be detected at the cooling air inlet: if not, call service; • Check if the inlet cooling air may be affected by heat produced in the kitchen (in case the oven is located by hot appliances, stop working with those appliancets and inform Service); • If the error persists, call Service.
Cdo	Stops cleaning	Cleaning drawer absent	• The cleaning drawer has not been inserted or properly inserted in its housing; • The detection devices (magnet/magnetic reed) have issues.	The oven can continue to cook but cleaning cycle could not be performed until the drawer will be in place; • Ensure that the cleaning drawer is in its housing and inserted properly in order to trigger the detection devices; • If the error persists, clean the oven manually and call Service.
CFbL	Warning	Cooling fan failure	• Cooling fan motor overload due to dirt or oxidation • Other electrical/ mechanical issue	The oven will be operative until the electronic will reach the critical temperature. Call Service
CntC	Stops cooking	Cavity SSR NTC failure (NTC3)	• Connector failure; • NTC sensor failure; • PCB failure;	• Restart the oven; • If the error persists, call Service.
CPUA	Stops oven	ACS micro does not communicate	PCB failure.	• Restart the oven; • If the error persists, call Service.
CPUt	Stops oven	TC micro does not communicate	PCB failure.	• Restart the oven; • If the error persists, call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
CSHt	Warning	Cavity SSR NTC high temperature (NTC3)	• Inlet air filter dirty; • Cooling fan failure, • Cooling inlet air sucking warm/hot air; • Oven installed by hot machine; • Steam/Heat leakage in the electronic compartment;	• Do not switch the oven Off; • Wait for the temperature to decrease; • Clean the inlet air filter; • Check with a thin strip of paper whether a consistent air flow can be detected at the cooling air inlet: if not, call Service; • Check if the inlet cooling air may be affected by heat produced in the kitchen (in case the oven is located by hot appliances, stop working with those appliances and inform Service); • If the error persists, call Service.
CSOt	Stops cooking cycle	Cavity SSR NTC overtemperature (NTC3)	• Inlet air filter dirty; • Cooling fan failure; • Cooling inlet air sucking warm/hot air; • Oven installed by hot machine; • Steam/Heat leakage in the electronic compartment;	The oven can continue to work in recovery mode: cooking cycles will not use the boiler. • Do not switch the oven OFF; • Wait for the temperature to decrease; • Clean the inlet air filter; • Check with a thin strip of paper whether a consistent air flow can be detected at the cooling air inlet: if not, call service; • Check if the inlet cooling air may be affected by heat produced in the kitchen (in case the oven is located by hot appliances, stop working with those appliances and inform Service); • If the error persists, call Service.
dESC	Stops boiler	Clean Boiler	Scale in the boiler	Run a cleaning program including the rinse and descale cycle and use 2 tablets C25 only. (Follow the procedure as per User Manual)
EbOL	Stops cycle/ preheating	Boiler thermocouple failure	• Connector failure; • TC sensor failure; • PCB failure.	The oven can continue to work without pre-heating (check the cooking results). • Inform Service about the failure.
EbYP	Warning	Steam exhaust temperature sensor failure.	• Connector failure; • TC sensor failure; • PCB failure.	The oven can continue to work, it is possible that water consumption increases. Call Service.
ECEd	Stops cycle	Bottom cavity thermocouple failure	• Connector failure; • TC sensor failure; • PCB failure.	The oven can continue to work only with 100 ℃ steam cycle. Call Service.
ECEu	Stops cycle	Upper cavity thermocouple failure	• Connector failure; • TC sensor failure; • PCB failure.	The oven can continue to work only with 100 ℃ steam cycle. Call Service.
EH2O	Stops oven	Water measured inconsistent with valves state	• Water supply valve closed or partly closed; • Temporary lack of water supply pressure; • Flow meter failure; • Water system issue.	The oven can continue to work (check the cooking results). • Check if the water supply valve is open; • Check the water pressure is > 1,5 bar; • If the problem, persists call Service.
ELMb	Stops cooking with steam over 100 ℃	Detected a problem with the oxygen sensor	• Lambda probe failure.	It is possible to continue using the oven in Steam under 100 ℃ • Cooking results in Steam mode may be different from usual. • Call Service in case cooking results are persistently unsatisfactory.
EntC	Stops oven	component compartment NTC failure (NTC1)	• Connector failure; • TC sensor failure; • PCB failure.	Electronic board temperature sensor damaged. • Cooking impossible. • Call Service.
Eotd	Warning	High temperature on water drain	Possible lack of water in the drain system.	• Check that the oven has water supply; • Pour some water on the bottom cavity filter; • If the problem persists call Service.

Anom-aly	Type of anomaly	Description	Possible causes	Actions
Eprb	Stops oven in Food probe mode	Core probe failure	• Food probe misuse (for example, wire pulled or squeezed); • Connector failure; • Probe failure; • PCB failure.	It is possible to run cycles based on time (without food probe); • If available, use the accessory USB food probe; • Call service to restore food probe mode functionality.
Ertc	Warning	Problem with internal clock	Issue with software or hardware (for example battery clock exhausted).	It is possible that some functionality do not work (for example HCCP). • Call Service.
ESCH	Stops oven	Component compartment overtemperature	• Filter is dirty; • Too high room temperature	• Check room temperature considering the oven needs fresh air to cool electronic compartment; • Clean the filter; • Allow oven to cool before cooking; • Call Service if the problem reoccurs.
EStd	Warning	Water drain NTC failure	• Connector failure • NTC sensor failure • PCB failure	The oven continue to work. • Call Service to fix the issue
Etb	Stops cycle/ boiler	Boiler safety thermostat trips. Overtemperature in the boiler.	• Missing water in the boiler; • Limestone accumulation in the boiler; • Wrong insertion of the TC probe sensor; • The safety thermostat bulb or the capillary are damaged; • Leakage of heat in the safety thermostat body area; • The parameter BOT is set too high; • Room temperature <5° C.	The oven is not able to produce steam with the boiler. An alternative device will be used, but the performance will be reduced; • Call service to restore the boiler functionality.
EtC	Stops the oven	Cavity safety thermostat trips. Overtemperature in the cavity	• The cavity is dirty; • The parameter COT is set too high; • The safety thermostat bulb or the capillary are damaged; • The motor fan is blocked while the heat is still On; • The temperature TC sensor provides erratic measurements • Leakage of heat in the safety thermostat body area. • Room temperature <5° C.	Manually clean the oven cavity and call Service.
EtUb	Stops boiler cycles	Boiler overtemperature	• Missing water in the boiler (electric heated appliances only); • Limestone accumulation in the boiler; • The parameter BOT is set too low.	• Wait for the boiler temperature to cool down (alarm ETUB will disappear) • Run a cleaning program including the rinse and descale cycle and use 2 tabs C25 only. (Follow the procedure as per User Manual) • In case the alarm re-appears, descale the boiler again. • If the problem persists, call Service.
EtUC	Stops the oven	Cavity overtemperature	• The cavity is dirty; • The parameter COT is set too low.	• Launch a cooling cycle; if not possible open the door and let the oven to cool down; clean the cavity. • When the temperature drops it is possible to launch a new cooking cycle. • If the error shows up again call Service.

Anomaly	Type of anomaly	Description	Possible causes	Actions
FA8H	After ending cooking cycle, stops oven cooking	Oven worked 8 hours without air inlet filter	Misuse	Restore the air inlet filter checking its cleanness before fitting it back in place. In case the filter is lost, call Service
FDXX (XX = 00 - 17)	Stops oven	Lower cavity motor failure	Diagnostic according to error number (from 00 to 17) displayed.	Switch the oven OFF/ON; If the error persists, manually clean the oven cavity and call Service.
FILS	Stops boiler cycles	Water boiler level not reached in time	• Water supply valve closed or partly closed; • Temporary lack of water supply pressure; • Boiler water level sensor failure; • Boiler leakage: drain valve or fracture.	• Ensure the water supply valve is fully open and the water filter has no obstructions (clean it if needed). • The oven can continue to work in Convection mode • Unless the water is missing from the mains, the oven can continue to work in recovery mode. • Call Service to restore boiler functionality.
FSnr	Warning	Cooling fan issue	• Inlet air filter dirty • Cooling fan failure	• Clean inlet air filter; • Check with a thin strip of paper whether a consistent air flow can be detected at the cooling air inlet: if not, call Service.
FUXX (XX = 00 - 17)	Stops oven	Upper cavity motor failure	Diagnostic according to error number (from 00 to 17) displayed.	Switch the oven OFF/ON; If the error persists, manually clean the oven cavity and call Service.
GbbU	Stops the boiler	Boiler gas burner locked	• Air in gas supply; • Gas supply is closed; • Issue with the electric supply of the burner system; • Burner system internal failure;	The oven can continue to work both in convection and ISG mode. To recover full boiler functionality: • Switch the oven OFF/ON. • If the error occurs at the cycle start, call Service. • If the error occurs after 5 ignition attempts: 1. check the gas supply main valve is open 2. reset the error and attempt new cycle 3. if the error persists, switch OFF/ON the oven and attempt new cycle again; 4. if the error persists, call Service
GbCd	Cycle paused	Cavity lower burner locked	• Air in gas supply; • Gas supply is closed; • Issue with the electric supply of the burner system; • Burner system internal failure;	The oven will not operate until restoring the burner functionality. To recover the functionality: • Switch the oven OFF/ON. • If the error occurs at the cycle start, call Service. • If the error occurs after 5 ignition attempts: 1. check the gas supply main valve is open 2. reset the error and attempt new cycle 3. if the error persists, switch OFF/ON the oven and attempt new cycle again; 4. if the error persists, call Service
GbCU	Cycle paused	Cavity upper burner locked	• Air in gas supply; • Gas supply is closed; • Issue with the electric supply of the burner system; • Burner system internal failure;	The oven will not operate until restoring the burner functionality. To recover the functionality: • Switch the oven OFF/ON. • If the error occurs at the cycle start, call Service. • If the error occurs after 5 ignition attempts: 1. check the gas supply main valve is open 2. reset the error and attempt new cycle 3. if the error persists, switch OFF/ON the oven and attempt new cycle again; 4. if the error persists, call Service
GrCo	Stops cleaning cycle	Grease collector valve opened	Misuse	Ensure to close the grease collector drain valve before restarting the cleaning cycle.

Anom-aly	Type of anomaly	Description	Possible causes	Actions
HdXX (XX = 01-26)	Stops oven	Valves/pumps activations	Diagnostic according to error number (from 01 to 26) displayed.	Switch the oven OFF/ON; If the error persists, follow instructions displayed. If the error persists, manually clean the oven cavity and call Service.
HFnI	Stops humidifier	Humidifier not working	• Water missing; • ISG circuit obstruction.	The oven has detected a problem with the humidifier (ISG). It could be possible to cook in convection mode only. Verify the water supply valve is fully open and the water filler has no obstructions. Clean it if needed. If the problem persists, call Service.
Htd	Stops oven	Drain temperature above safety limit	Possible lack of water in the drain system.	• Check that the oven has water supply; • Pour some water on the bottom cavity filter; • Wait for the alarm to blink off; • If the problem persists, call Service.
LPIn	Stops cycle	Boiler level sensor problem	• Humid lime shortcutting boiler level sensors. • Insulation issues with the boiler level sensors	The oven can continue to operate in convection or in ISG mode. • There is a problem with the water level in the boiler: run a cleaning program including the rinse and descale cycle and use 2 tabs C25 only. (Follow the procedure as per User Manual); • If the problem persists, call Service.
MCbM	Stops oven	Lower inverter communication problem	• Issue with the motor inverter; • Connection or electrical issue	Communication error with lower cavity motor inverter. • Try to switch the oven OFF/ON. • If the problem persists, call Service.
MCtM	Stops the oven	Upper inverter communication problem	• Issue with the motor inverter; • Connection or electrical issue,	Communication error with upper cavity motor inverter. • Try to switch the oven OFF/ON. • If the problem persists, call Service.
PFAC	Stops oven	Factory parameters map corrupted	Issue with the SW or with the HW	• Try to switch the oven OFF/ON. • If the problem persists, call Service.
SbbU	Stops boiler gas	Boiler gas fan speed issue	• Burner blower motor overload due to dirt or oxidation • Other electrical/ mechanical issue	Burner fan does not reach the desired speed. Call Service.
SbCd	Stops cycle	Cavity lower gas burner blower speed issue	• Burner blower motor overload due to dirt or oxidation; • Other electrical/ mechanical issue.	Burner fan does not reach desired speed. Call Service.
SbCU	Stops cycle/ convection	Cavity upper gas burner blower speed issue	• Burner blower motor overload due to dirt or oxidation; • Other electrical/ mechanical issue.	Burner fan does not reach desired speed. Ovens with boiler can cook in 100℃ steam mode. To restore full oven functionality call Service.
SLUS	Stops boiler cycles	Water boiler working level not reached in time	• Water supply valve closed or partly closed; • Temporary lack of water supply pressure; • Boiler water level sensor failure; • Boiler leakage: drain valve or fracture.	• Ensure the water supply valve is fully open and the water filter has no obstructions. Clean it if needed; • The oven can continue to work in Convection mode; • Unless the water is missing from the mains, the oven can continue to work in recovery mode • Call Service to restore boiler functionality.

If the fault persists after carrying out the above checks, contact the Customer Care Service, remembering to specify:

A. the type of fault;
B. the appliance PNC (production number code);
C. the Ser. No. (appliance serial number).

NOTE!
The appliance PNC and serial number are essential for identifying the type of appliance and date of manufacture:

H FURTHER INFORMATION

H.1 Ergonomic features

H.1.1 Certification

The ergonomic features of your product, that may influence your physical and cognitive interaction with it, have been assessed and certified.

A product with ergonomic features, in fact, shall fulfil specific ergonomic requirements, belonging to three different areas: Polytechnic, Biomedical and Psychosocial (usability and satisfaction).

For each of these areas, specific tests with real users have been performed. The product is therefore compliant with the ergonomic acceptability criteria requested by the standards applied.

H.1.2 General recommendations

The oven or the blast chiller that you use is specifically studied and tested in order to minimise any physical problems associated to the interactions with the product.

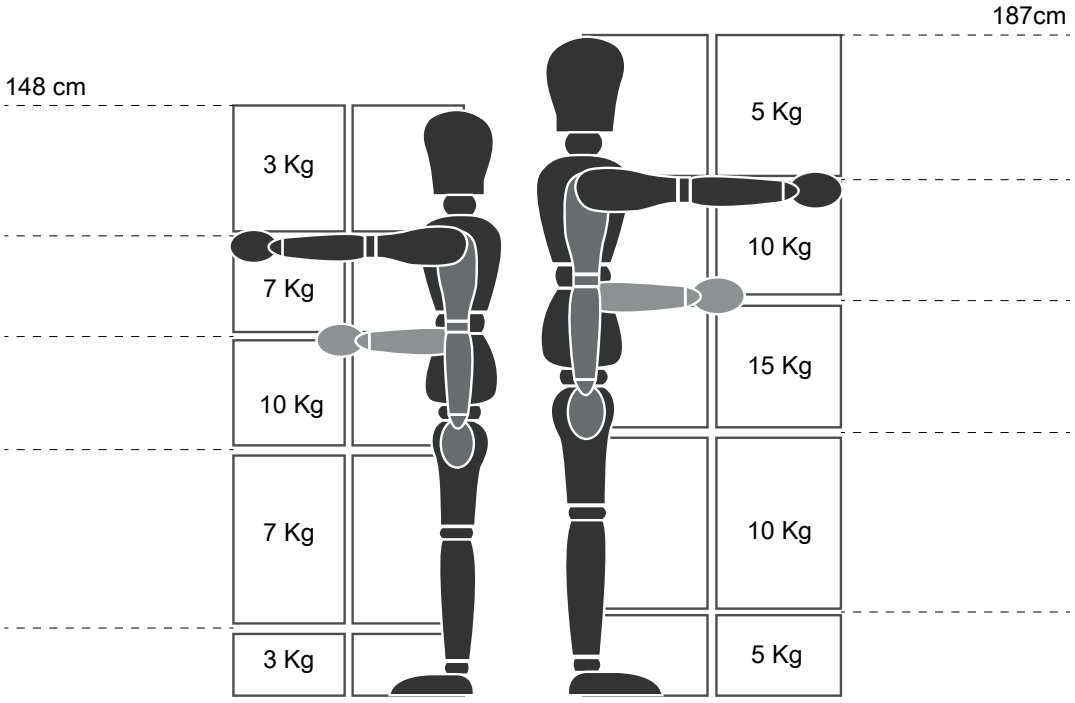
The loading and unloading of the trays and the interaction with the product may bring to incongruous postures and handling of heavy weighs – characteristics of your daily activity that we tried to relieve.

In any case we would like to suggest a few operating procedures to adopt:

- Handle the tray in a balanced way, trying not to arch your back during the loading/unloading.
- If possible, flex your legs and don't bend forward your back during the placement of the trays in the lower shelves and during the achievement of any lower tools or items.
- If possible, try to place the trays in the cavities considering their weighs, as suggested by the pictures below.
- If possible, push the tray holder trolley and pull it in order to reduce the distances.
- Keep the viewing distance in order to understand properly the information displayed in the display or to view the object in the cavity, reducing as much as possible the time spent with the eyes up (neck extensions).

Suggested movement of trays according to their weights

Try to place the trays into the cavities considering their weighs as suggested by the pictures below.



Maximum suggested weighs - "Manual Handling Operations Regulations" - Health and Safety Executive (HSE, UK, 2016)

Below a few examples of common installations and the maximum suggested weights per trays



1	Blast Chiller 50Kg	Oven 10G + Base



2	Blast Chiller 100Kg	Oven 20G



3	Blast Chiller 30Kg + Oven 6G	Oven 6G + Oven 10G

H.1.2.1 Recommendations on accessories

- **For the installation of the 180 Kg Blast Chiller it is suggested the predisposition of the isolated floor to avoid extra strain for the operator who uses the Mobile GastroNorm rack.**
- **For the wall installation of the 10GN it is suggested the use the Riser accessory not higher than 700 mm to improve easiness of loading**.
- **In the stacking installation 6GN + 6GN it is suggested to use the adjustable feet accessory 230-290mm (code 922745) and set them at maximum height of 290 mm to facilitate an easy loading.**
- **In the configuration 6GN + 6GN on Riser accessory it is suggested to load trays with a weight lower than 3 Kg on upper level.**

I MACHINE DISPOSAL

I.1 Waste storage

At the end of the product's life-cycle, make sure it is not dispersed in the environment. The doors must be removed before scrapping the appliance.

SPECIAL waste materials can be stored temporarily while awaiting treatment for disposal and/or permanent storage. In any case, the current environmental protection laws in the user's country must be observed.

I.2 Procedure regarding appliance dismantling macro operations

Before disposing of the machine, make sure to carefully check its physical condition, and in particular any parts of the structure that can give or break during scrapping.

The machine's parts must be disposed of in a differentiated way, according to their different characteristics (e. g. metals, oils, greases, plastic, rubber, etc.).

Different regulations are in force in the various countries, therefore comply with the provisions of the laws and competent bodies in the country where scrapping takes place.

In general, the appliance must be taken to a specialised collection/ scrapping centre.

Dismantle the appliance, grouping the components according to their chemical characteristics, remembering that the compressor contains lubricant oil and refrigerant fluid which can be recycled, and that the refrigerator components are special waste assimilable with urban waste.



The symbol on the product indicates that this product should not be treated as domestic waste, but must be correctly disposed of in order to prevent any negative consequences for the environment and human health. For further information on the recycling of this product, contact the local dealer or agent, the Customer Care service or the local body responsible for waste disposal.



NOTE!
When scrapping the machine, any marking, this manual and other documents concerning the appliance must be destroyed.